

Consumer Protection Act and New Companies Act

The Consumer Protection Act was fully implemented on 31 March 2011, but the new Companies Act once again postponed.

Financial advisers were reminded that the Consumer Protection Act was fully implemented on 31 March 2011. They were advised to consider the implications of this Act on their businesses and conduct and align their operations accordingly.

The new Companies Act that was due for implementation on 1 April 2011 was postponed by the Minister of Trade and Industry on 31 March 2011.

IMPACT ON BENEFICIARIES: Beneficiaries were consumers in terms of the Consumer Protection Act and had numerous enforceable rights under the Consumer Protection Act.

IMPACT ON FINANCIAL ADVISERS: Financial advisers should consider the implications of the Consumer Protection Act and make the required adjustments to their business practices.

IMPACT ON SCHEMES: Medical schemes should consider the implications of the Consumer Protection Act and align their business practices accordingly.